



Jet-Care Gas Path Analysis Supply of Engine Performance Data

Forwarding Data to Jet-Care

All recorded data and downloaded data (electronic files) should be forwarded to Jet-Care as soon as possible. This will enable your status to be maintained as close as possible to the last and most recent flight(s).

Data can be forwarded as follows:

- Email attached download files to: Data@jet-care.com.
- Upload electronic data or input manual data via your webECHO account or our website Jet-Care.com
- Record and transmit manual trend data via the Jet-Care iPad app, iECHO GPA.
- Email manual trend sheet files (PDF/tif/etc) to: jcdatentry@jet-care.com.
- Automatic transmitted data via ACARS or Satcom to a ground station.
 - Forward directly from the ground station to Data@Jet-Care.com.
 - If not able to forward data directly from the ground station, auto-forward your received email containing ACARS or SATCOM data to Data@Jet-Care.com
- Garmin engine trend data using the FlyGarmin platform can be shared with Jet-Care.
- Air-Sync FDM users can share engine trend data with Jet-Care.
- SkyTrac FDM users can share engine trend data with Jet-Care.

NB: Data cannot be extracted via on-line links or via cloud based storage / share providers.

Notes

- Please add the aircraft tail/registration as a minimum in the email subject line to aid identification.
- Do not wait to gather data from other aircraft to collate a fleet but send as soon as possible after download.
- Manual collected trend sheets should be sent at a maximum of 3 flights or 5 days, whichever is sooner.
- Data should always be downloaded and forwarded to Jet-Care when entering any significant non-operational/storage/maintenance or repair period to ensure all data is evaluated and reports can be issued.
- As a general principle the more often data is transmitted or forwarded to Jet-Care the better for early evaluation and reporting of a current trend status.

Reporting and Results

All data is imported, evaluated and reported every day of the year at a maximum of 24 hours from data receipt. Your aircraft/engine trend status will be available on your webECHO™ on line reporting and can also be confirmed by email in a Status Notification Report (if required *). Routine reports are forwarded every month to maintain good communication and as an omnibus quality report. You can also create your own reports via webECHO™ at any time.

* Please email us at Admin@jet-care.com or via webECHO™ to request Status Notification Reports.

Fast Track

If your engine has a known performance problem and you need a fast turnaround time:

- i) Forward the data to Jet-Care immediately advising all known symptoms and pilot reports.
- ii) Call us on US +1 973 292 9597 or UK +44 1256 701777 and we will fast track the data and report as soon as possible.

If you have any questions please contact us:

T: UK +44 (0) 1256 701777 USA +1 973 292 9597

E: Admin@jet-care.com

W: www.jet-care.com