

## INFORMATION LETTER

**DATE: March 01<sup>st</sup>, 2013**

**No.: AW139-13-046**

**To:** All Owners / Operators AgustaWestland AW139  
helicopter / Service Centres

**SUBJECT:** **Approved supplier for particles material  
spectrographic analysis**

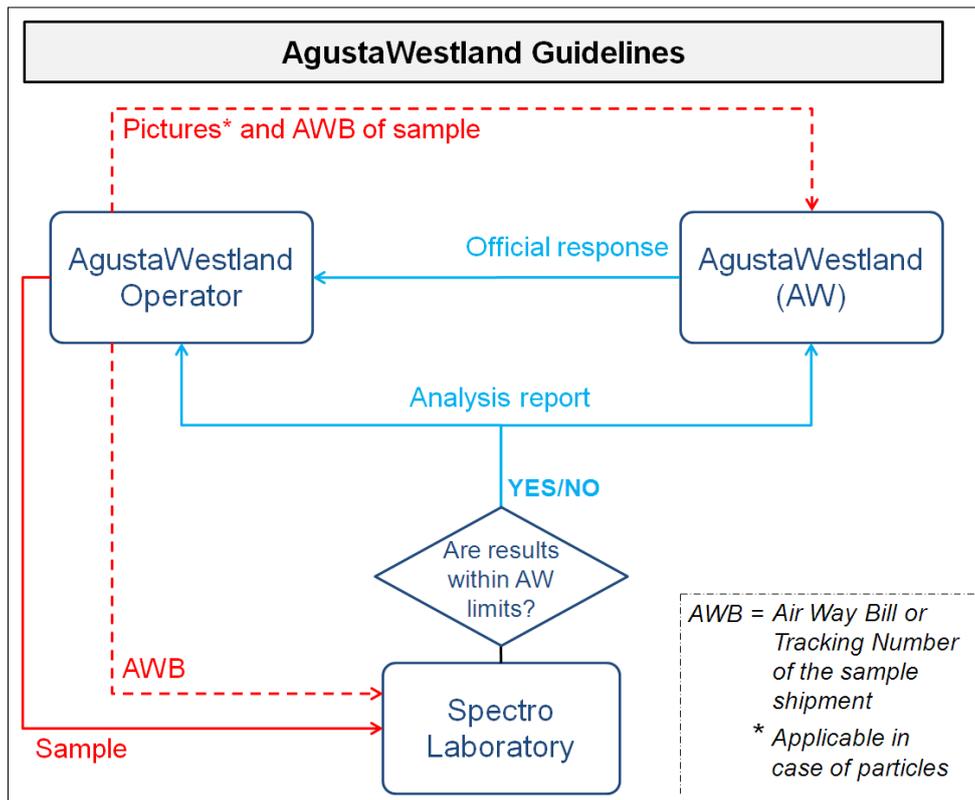
**Helicopters Affected:** All AW139 helicopters

Dear Customer / Operator,

With the aim to further improve our Technical Services, AgustaWestland selected and appointed Spectro Oil Analysis Company as an approved supplier for particles material spectrographic analysis.

Spectro Oil Analysis Company was selected by AgustaWestland due to its experience matured during the years in this specialized field, to its professionalism and to its capability to get a fast, efficient and accurate service.

In order to establish the fastest communication channel with our Operators, Spectro Oil Analysis Company and AgustaWestland, please find attached a figure for the guideline to be followed in case of transmissions chip detection and subsequent necessity of laboratory analysis.



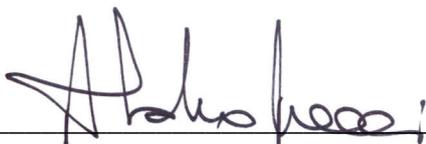
**Figure 1** Recommended workflow for particles analysis and information reporting

Please visit the website [www.spectro-oil.com](http://www.spectro-oil.com) to find the nearest laboratory analysis service.

Should you need any additional information, please contact AW139 Product Support Engineering Department at the following address:

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Yours Sincerely,

  
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